AMENDMENTS TO THE CLAIMS

1-12. (Canceled)

13. (Currently amended) A method of providing configuration information for at

least one user object to an access device in a multimedia communication network system having

a server and a plurality of access devices, access devices of the plurality of access devices being

associated with one or more households, the method comprising:

organizing the plurality of access devices according to an object-oriented model in which

software objects are instantiated in an object hierarchy, the object hierarchy including household

objects that contain user objects,

said household objects further containing configuration information associated

with households in which the plurality of access devices are located, wherein each household is

represented by a household object; and

said user objects containing configuration information associated with respective

users of the plurality of access devices and, when instantiated, each user object defines

interaction of a respective user with an access device in which the user object is instantiated;

receiving information that an access device is being associated with a household;

determining whether the access device is the household's first access device; and

providing to if the access device is not the first access device of the household, then

instantiating in the access device configuration information for at least one user object associated

with from the household object representing the household, when the access device is not the

first access device of the household wherein the user object, when intantiated, inherits the

configuration information of the user object as recorded with the household object.

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Seattle, Washington 98101 206.682.8100 14. (Previously presented) The method of claim 13, further comprising receiving

configuration information for at least one user object from a user via the access device when the

access device is the first access device of the household.

15. (Currently amended) The method of claim 14, further comprising providing to

the access device a ticket number corresponding to the configuration information received from

the user, which ticket number tracks the version of the configuration information received from

the user.

16. (Currently amended) A configuration system for providing configuration

information for at least one user object to an access device in a multimedia communication

network system having a server and a plurality of access devices, access devices of the plurality

of access devices being associated with one or more households, the configuration system

comprising:

at least one household object representing a household to which the plurality of access

devices pertains, wherein the household object is a software object that includes configuration

information concerning the household and further contains user objects, said user objects

containing configuration information associated with respective users of the access devices and.

when instantiated, each user object defines interaction of a respective user with an access device

in which the user object is instantiated;

means for receiving information that an access device is being associated with a

household;

means for determining whether the access device is the household's first access device;

and

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means for providing to instantiating in the access device configuration information for at

least one user object associated with from the household object representing the household when

the access device is not the first access device of the household, wherein the user object, when

intantiated, inherits the configuration information of the user object as recorded with the

household object.

17. (Previously presented) The configuration system of claim 16, further comprising

means for receiving configuration information for at least one user object from a user via the

access device when the access device is the first access device of the household.

18. (Currently amended) The configuration system of claim 17, further comprising

means for providing to the access device a ticket number corresponding to the configuration

information received from the user, which ticket number tracks the version of the configuration

information received from the user.

19. (Previously presented) A machine-readable medium for use in a multimedia

communication network system having a server and a plurality of access devices, access devices

of the plurality of access devices being associated with one or more households, the computer-

readable medium having instructions that when executed by the server cause the server to

perform operations comprising:

instantiating at least one household object that represents a household, wherein the

household object is a software object that contains configuration information related to the

household and further contains user objects, said user objects representing users of the plurality

of access devices and containting configuration information related to the users, each user object.

when instantiated in an access device, defining interaction of a respective user with the access

device;

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receiving information that an access device of the plurality of access devices is being

associated with a household;

determining whether the access device is the household's first access device; and

when the access device is not the first access device associated with the household,

providing to instantiating in the access device configuration information for at least one user

object associated with from the household object representing the household when the access

device is not the first access device of the household, wherein the user object, when intantiated,

inherits the configuration information of the user object as recorded with the household object.

20. (Previously presented) The machine-readable medium of claim 19, wherein the

operations further comprise receiving configuration information for at least one user object from

a user via the access device when the access device is the first access device of the household.

21. (Currently amended) The machine-readable medium of claim 20, wherein the

operations further comprise providing to the access device a ticket number corresponding to the

configuration information received from the user, which ticket number tracks the version of the

configuration information received from the user.

22. (Previously presented) The method of Claim 13, wherein information that the

access device is being associated with the household is automatically received in response to a

user coupling the access device to the multimedia communication network system.

23. (Previously presented) The method of Claim 13, wherein receiving information

that an access device is being associated with the household includes prompting the user to

identify the household when the access device is being coupled to the multimedia

communication network system.

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24. (Previously presented) The method of Claim 13, further comprising providing to

the access device an indication of whether the access device is determined to be the household's

first access device.

25. (Previously presented) The method of Claim 13, wherein, when the access device

is not the first access device of the household, the configuration information for the at least one

user object is automatically provided to the access device.

26. (Currently amended) The method of Claim 13, further comprising, when the

access device is not the first access device of the household, providing to instantiating in the

access device configuration information for all of the user objects associated with from the

household object representing the household.

27. (Previously presented) The method of Claim 26, wherein the configuration

information for all of the user objects is automatically provided to the access device.

28. (Previously presented) The method of Claim 26, wherein the configuration

information for all of the user objects is provided to the access device in response to a request.

29. (Previously presented) The method of Claim 13, further comprising receiving

updated configuration information for the at least one user object via the access device.

30. (Previously presented) The method of Claim 29, further comprising determining

whether an administrator attribute in the at least one user object enables a protected setting in the

configuration information to be updated.

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31. (Previously presented) The method of Claim 13, further comprising automatically providing to the access device updated configuration information for the at least one user object.

32. (Previously presented) The method of Claim 31, wherein the updated configuration information is provided to the access device with a ticket number.

33. (Previously presented) The method of Claim 13, further comprising, when the access device is the household's first access device, providing to the access device configuration information for at least one user object that was created beforehand.

34. (Currently amended) The method of Claim [[31]] 33, wherein the at least one user object was created beforehand by a service provider in the multimedia communication network system.

35. (Previously presented) The method of Claim 15, further comprising receiving the ticket number from the access device and, in response thereto, providing to the access device a different ticket number with updated configuration information for the at least one user object.

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